AMENDMENTS TO THE CLAIMS

1. (Amended) A method[,] executed by a server[,] for providing answers on one or more topics from a set of experts on each topic to questions [posed by] received by the server from users in communication with client interfaces, the server being in communication with the client interfaces [and the set of experts], and the method comprising;

receiving at the server a question [received from one of the users via one of the client interfaces] based on the receipt of a request by one of (a) one of the users to post the question and to select an expert to whom to route the question, (b) one of the users to post the question and to select the set of experts to whom to route the question, (c) one of the users to post the question without a selection of the expert to whom to direct the question and (d) one of the experts to post the question to another one of the experts for peer review;

[receiving at the server a selection by the user of one expert to whom to direct the question;

identifying the question with a discrete group of questions for the expert to answer, at least one of the questions in the group being specifically designated to be routed to the expert by one of (a) one of the users and (b) one of the experts;

routing the question to the expert via a personal expert interface, wherein the personal expert interface is unique to the expert and said routing the question comprises displaying on the personal expert interface the question with each of the questions similarly designated;]

receiving at the server a request by one of the experts to access a personal expert interface, the personal expert interface being unique to the expert;

the server grouping the question with other questions for the expert to answer, the groupings of questions being accessible to the expert upon generation of the personal expert interface;

receiving at the server a command from the expert in response to the question; and

the server executing [a] the command from the expert [automatically].

2 and 3 (Cancelled)

4. (Original) The method of claim 1 wherein receiving a command includes receiving a command to post an answer to the question.

5. (Cancelled)

6. (Original) The method of claim 1 wherein receiving a command includes receiving a command to refer the question to another one of the experts.

7. (Previously presented) The method of claim 1 wherein receiving a command includes
receiving a command to post an answer to the question and to refer the question to another one of the experts at substantially the same time.

8. (Original) The method of claim 1 wherein receiving a command includes receiving a command to edit an answer to a previous question.

9. (Original) The method of claim 1 wherein attachments relevant to an answer are appended to the answer and wherein receiving a command includes receiving a command to add an attachment to the answer.

10. - 39. (Cancelled)

40. (Amended) A method executed by a server for providing answers on one or more topics from a set of experts on each topic to questions [posed by] received by the server from users in communication with [a] client interfaces, the server being in communication with the client interfaces [and with the set of experts], the method comprising:

the server receiving [at] from one of the client interfaces a question on the selected topic;

[transmitting the question from the client interface to the server;]the server routing the question to a plurality of experts, based on one of at least one of [them] the experts being selected by the user, no selection by the user and a selection of all of the experts by the user, via posting the question [at substantially the same time] to a plurality of personal expert interfaces, wherein each of said personal expert interfaces is accessible to only one expert of [said] the set of experts and is unique to the one expert [includes the question as one of a set of questions separately grouped and identified as questions for the one expert to answer and at least one of the questions being routed to the one expert based on requests from one of (a) one of the users and (b) one of the experts];

for each personal expert interface, the server grouping the questions with other questions for the one expert to answer, the groupings of questions being accessible to the one expert upon generation of the personal expert interface;

receiving [a command] at the server a command from the one expert in response to the question; and

executing the command from the one expert [automatically].

41. - 42 (Cancelled)

43. (Original) The method of claim 40 wherein receiving a command includes receiving a command to post an answer to the question.

44. (Original) The method of claim 43 wherein receiving a command includes receiving a command to post an answer in more than one location.

45. (Original) The method of claim 40 wherein receiving a command includes receiving a command [from the expert] to refer the question to another one of the experts.

46. (Original) The method of claim 40 wherein receiving a command includes

receiving a command to post an answer and refer the question to another one of

the experts.

47. (Original) The method of claim 40 wherein receiving a command includes

receiving a command [from the expert] to edit an answer to a previous question.

48. (Original) The method of claim 40 wherein attachments relevant to an

answer are appended to the answer and receiving a command includes

receiving a command [from the expert] to add an attachment to the answer.

49. (Amended) A system executed by a server for providing answers on one or

more topics from a set of experts on each topic to questions [posed by] received from users

[in communication with] via client interfaces[, the server being] in communication with the

[client interfaces] server [and the set of experts and], the server comprising:

a question receiving component configured to receive at the server a question

[received from a user via one of the client interfaces] based on the receipt of a request by

one of (a) one of the users to post the question and to select an expert to whom to route the

question, (b) one of the users to post the question and to select the set of experts to whom

to route the question, (c) one of the users to post the question without a selection of the

expert to whom to direct the question and (d) one of the experts to post the question to

another one of the experts for peer review;

a routing component configured to [route the question to one of the experts

selected by the user, wherein said routing component is further configured to] display the

question with other questions for the expert on a personal expert interface, wherein the

personal expert interface is unique to the expert and includes the question grouped as one

of a set of questions [being separately grouped and identified as questions for the expert to

answer and at least one of the questions being routed to the expert based on requests from

one of (a) one of the users and (b) one of the experts] , the groupings of questions being

accessible to the expert upon generation of the personal expert interface;

a command receiving component configured to receive at the server a command

from the expert [selected by the user] in response to the question; and

an executing component configured to execute the command from the [selected]

expert [selected by the user automatically].

50. -51. (Cancelled)

52. (Original) The system of claim 49 wherein the command receiving

component further comprises

an answer posting command receiving component configured to receive a

command to post an answer to the question.

53. (Cancelled)

54. (Original) The system of claim 49 wherein the command receiving

component further comprises

a referral command receiving component configured to receive a command to

refer the question to another one of the experts.

55. (Original) The system of claim 49 wherein the command receiving

component further comprises

an answer-and-refer command receiving component configured to receive a

command to post an answer to the question and refer the question to another one of the

experts.

56. (Original) The system of claim 49 wherein the command receiving

component further comprises

an edit command receiving component configured to receive a command to edit

an answer to a previous question.

57. (Original) The system of claim 49 wherein attachments relevant to an

answer are appended to the answer and wherein the command receiving component further

comprises

an attachment command receiving component configured to receive a command

to add an attachment to the answer.

58. - 87. (Cancelled)

88. (Amended) A system executed by a server for providing answers on one or

more topics from a set of experts on each topic to questions [posed by] received from users

via client interfaces in communication with the server, the server comprising:

a question receiving component configured to receive at the server [at one of

the client interfaces] a question on the selected topic from a user via one of the client

interfaces;

[a transmitting component configured to transmit the question from the client

interface to the server;]

a routing component configured to [route the question to said set of experts, at

least one of them having been selected through the client interface, by posting] display the

question in one of a plurality of locations, wherein each of said locations is accessible to

only one expert of [said] the set of experts and wherein each of [said] the locations includes

the question grouped as one of a set of questions [being separately grouped and identified

as questions for the expert to answer and at least one of the questions being routed to the

expert based on requests from one of (a) one of the users and (b) one of the experts], the

groupings of questions being accessible to the one expert upon generation of the personal

expert interface;

a command receiving component configured to receive <u>at the server</u> a command [at the server] from the <u>one</u> expert in response to the question; and

an executing component configured to execute the command from the <u>one</u> expert [automatically].

89. - 90. (Cancelled)

91. (Original) The system of claim 88 wherein the command receiving component further comprises

an answer posting command receiving component configured to receive a command to post an answer to the question.

92. (Original) The system of claim 91 wherein the answer posting command receiving component further comprises

a multiple posting command receiving component configured to receive a command to post an answer in more than one location.

93. (Original) The system of claim 88 wherein the command receiving component further comprises

a referral command receiving component configured to receive a command from the expert to refer the question to another one of the experts.

94. (Original) The system of claim 88 wherein the command receiving component further comprises

an answer-and-refer command receiving component configured to receive a command to post an answer to the question and refer the question to another one of the experts.

95. (Original) The system of claim 88 wherein the command receiving component further comprises

an edit answer command receiving component configured to receive a command from the expert to edit an answer to a previous question.

96. (Original) The system of claim 88 wherein attachments relevant to an answer are appended to the answer and the command receiving component further comprises

an add attachment command receiving component configured to receive a command from the expert to add an attachment to the answer.

97. (Amended) A method[,] executed by a server[,] for providing answers from a plurality of experts to questions posed by a plurality of users, the users communicating with the server via a plurality of client interfaces, each of the client interfaces being identified to the users as a forum on a predetermined subject matter and as presenting experts on the subject matter, [whereby each of the users selects between a plurality of fora,] the method comprising:

receiving at the server one of the questions received from one of the users via one of the client interfaces and a selection by the one user of one of the experts to whom to send the question;

routing the question to [at least] the one expert [associated with the forum and selected by the user], wherein said routing component is further configured to display the question with other questions for the one expert on a personal expert interface, wherein the personal expert interface is unique to the one expert and includes the question grouped as one of a set of questions [routed to the expert based on a request from one of (a) one of the users and (b) one of the experts] , the groupings of questions being accessible to the expert upon generation of the personal expert interface;

receiving a command from the <u>one</u> expert in response to the question, wherein [said] <u>the</u> command comprises [a command] <u>a request</u> to post an answer to the question selectively in at least one of the plurality of fora; and

executing the command from the <u>one</u> expert [automatically].

98. (Amended) A system[,] executed by a server[,] for providing a plurality of answers from a plurality of experts to a plurality of questions posed by a plurality of users, the users communicating with the server via a plurality of client interfaces, each of the client interfaces being identified to the users as a forum on a predetermined subject matter and as presenting experts on the subject matter, [whereby each of the users selects between a plurality of fora,] the system comprising:

[one of the plurality of questions] <u>a question</u> receiving component configured to receive at the server a question [received] from a user via one of the client interfaces;

a routing component configured to [route the question to one of the experts selected by the user providing the question and to] display the question <u>with other questions for the expert</u> on a personal expert interface, wherein the personal expert interface is unique to the expert and includes the question <u>grouped</u> as one of a set of questions [being separately grouped and identified as questions for the expert to answer and at least one of the questions being routed to the expert based on requests from one of (a) one of the users and (b) one of the experts] <u>, the groupings of questions being accessible to the expert upon generation of the personal expert interface</u>;

a forum component configured to receive <u>an</u> [answers] <u>answer to the question</u> posted by [said set of experts] <u>the expert</u> [, wherein said forum component comprises the plurality of for a];

a command receiving component configured to receive a command from the expert in response to the question and to post an answer to the question in at least one of the plurality of fora; and

an executing component configured to execute the command from the expert [automatically].

99. - 102. (Cancelled)

103. (Previously presented) The method of claim 97 wherein the command further comprises posting the answer to the question to one of (a) the source forum from which the question derived, (b) one of the plurality of fora other than the source forum, (c) a plurality of fora including the source forum, (d) a plurality of fora excluding the source forum and (e) all of the fora.

104. (Previously presented) The method of claim 103 wherein when the question is posted to a plurality of fora, the posting occurs in at least two fora at substantially the same time.

105. (Previously presented) The method of claim 103 wherein when the question is posted to a plurality of fora, the posting occurs in each of the fora at substantially the same time.

106. (Previously Presented) The method of claim 97 wherein at least two of the questions are further routed to the expert from at least two different fora.

107. (Amended) The method of claim 106 wherein at least one of the fora presents a plurality of experts as a panel and the expert being one of the panel of experts, the method further comprising each of the questions being routed to the expert based on one of a plurality of mechanisms of (a) one of the users posting the question via the forum that includes the panel and selecting the expert to whom to route the question (b) one of the users posting the question via the forum that includes the panel and selecting the panel of experts to whom to route the question and (c) one of the experts receiving the question on the personal expert interface and routing the question to another one of the experts for peer review.

108. (Previously presented) The method of claim 107 wherein said routing component is further configured to include a source field associated with the question in order to display the mechanism by which the question is routed to the expert, the source field comprising an indication of the mechanism.

109. (Previously Presented) The method of claim 108 wherein said routing component is further configured to include a source field associated with each of the questions in order to display the mechanism by which the question is routed to the expert, the source field comprising an indication of the mechanism.

110. (Previously Presented) The method of claim 107 wherein at least two of the questions are further routed to the expert from at least two different fora.

111. (Previously presented) The system of claim 98 wherein the command receiving component is further configured to post the answer to one of (a) the source forum from which the question derived, (b) one of the plurality of fora other than the source forum, (c) a plurality of fora including the source forum, (d) a plurality of fora excluding the source forum and (e) all of the fora.

112. (Previously presented) The method of claim 111 wherein when the question is posted to a plurality of fora, the posting occurs in at least two fora at substantially the same time.

113. (Previously presented) The method of claim 112 wherein when the question is posted to a plurality of fora, the posting occurs in each of the fora at substantially the same time.

114. (Previously Presented) The method of claim 98 wherein at least two of the questions are further routed to the expert from at least two different fora.

115. (Amended) The method of claim 114 wherein at least one of the fora presents a plurality of experts as a panel and the expert being one of the panel of experts, the method further comprising each of the questions being routed to the expert based on one of a plurality of mechanisms of (a) one of the users posting the question via the forum that includes the panel and selecting the expert to whom to route the question (b) one of the users posting the question via the forum that includes the panel and selecting the panel of experts to whom to route the question <u>and</u> (c) one of the experts receiving the question on the personal expert interface and routing the question to another one of the experts for peer review.

116. (Previously presented) The method of claim 115 wherein said routing component is further configured to include a source field associated with the question in order to display the mechanism by which the question is routed to the expert, the source field comprising an indication of the mechanism.

117. (Previously Presented) The method of claim 116 wherein said routing component is further configured to include a source field associated with each of the questions in order to display the mechanism by which the question is routed to the expert, the source field comprising an indication of the mechanism.

118. (Previously Presented) The method of claim 115 wherein at least two of the questions are further routed to the expert from at least two different fora.

119. (Amended) A method[,] executed by a server[,] for providing answers from a plurality of experts to questions posed by a plurality of users, the users communicating with the server via a plurality of client interfaces, each of the client interfaces being identified to the users as a forum on a predetermined subject matter and as presenting experts on the subject matter[, whereby each of the users selects between a plurality of fora], the method comprising:

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receiving at the server one of the questions [received] from one of the users via one of the client interfaces;

the server routing the question to one of the experts [based on a routing request from one of the users];

presenting the question to the expert via a personal expert interface, wherein the personal expert interface is unique to the expert and includes the question grouped as one of a set of questions [being grouped and identified as questions for the expert to answer and at least one of the questions being routed to the expert based on requests from one of (a) one of the users and (b) one of the experts] , the groupings of questions being accessible to the expert

upon generation of the personal expert interface;

receiving a command via the personal expert interface from the expert in response to the question, wherein the command comprises responding to the question; and

executing [a] the command from the expert [automatically].

120. (Previously presented) The method of claim 119 wherein the command further comprises posting an answer to the question selectively in at least one of a plurality of fora.

121. (Previously presented) The method of claim 120 wherein the command further comprises posting the answer to the question to one of (a) the source forum from which the question derived, (b) one of the plurality of fora other than the source forum, (c) a plurality of fora including the source forum, (d) a plurality of fora excluding the source forum and (e) all of the fora.

122. (Previously presented) The method of claim 121 wherein when the answer is posted to a plurality of fora, the posting occurs in at least two fora at substantially the same time.

123. (Previously presented) The method of claim 122 wherein when the answer is posted to a plurality of fora, the posting occurs in each of the fora at substantially the same time.

124. (Previously Presented) The method of claim 119 wherein at least two of the questions are further routed to the expert from at least two different fora.

125. (Previously presented) The method of claim 124 wherein said routing component is further configured to include a source field associated with the question in order to display the mechanism by which the question is routed to the expert, the source field comprising an indication of the mechanism.

126. (Previously Presented) The method of claim 125 wherein said routing component is further configured to include a source field associated with each of the questions in order to display the mechanism by which the question is routed to the expert, the source field comprising an indication of the mechanism.

127. (Amended) The method of claim 124 wherein at least one of the fora presents a plurality of experts as a panel and the expert being one of the panel of experts, the method further comprising each of the questions being routed to the expert based on one of a plurality of mechanisms of (a) one of the users posting the question via the forum that includes the panel and selecting the expert to whom to route the question (b) one of the users posting the question via the forum that includes the panel and selecting the panel of experts to whom to route the question and (c) one of the experts receiving the question on the personal expert interface and routing the question to another one of the experts for peer review.

128. (Previously Presented) The method of claim 127 wherein at least two of the questions are further routed to the expert from at least two different fora.

129. (Previously presented) The method of claim 119 wherein the command further comprises posting an answer to the question to the server and referring the question to another one of the experts.

130. (Previously presented) The method of claim 129 wherein the command further comprises posting a supplemental answer to the question to the server.

131. (Previously presented) The method of claim 129 wherein the command further comprises providing permission to post the answer to the public upon posting to the public of an additional answer from the expert to whom the answer was referred.

132. (Amended) A personal expert interface in communication with a server for providing a plurality of users with communication with an expert in order to route a plurality of questions to the expert, the personal expert interface comprising:

[the personal expert interface being] a web page unique to the expert and including the questions grouped with at least one other question for the expert to answer, the groupings of questions being accessible to the expert upon generation of the personal expert interface;

[at least two of the questions being identified with a discrete group of questions for the expert to answer and as directed to the expert;] and

each of the questions being routed to the personal expert interface based on a routing request from one of the users and at least two of the questions being routed based on requests from two different users.

133. (Previously presented) The personal expert interface of claim 132 further comprising an option presented to the expert of publishing an answer to at least one of the questions to the public by posting the answer to at least one of a plurality of web pages accessible to the users.

134. (Previously presented) The personal expert interface of claim 133 wherein the question derives from a source web page as one of the web pages and the option further comprises posting the answer to the question to one of (a) the source web page, (b) one of the plurality of web pages other than the source web page, (c) a plurality of web pages including the source web page, (d) a plurality of web pages excluding the source web page and (e) all of the web pages.

135. (Previously presented) The method of claim 134 wherein when the answer is posted to a plurality of web pages, the posting occurs in at least two web pages at substantially the same time.

136. (Previously presented) The method of claim 135 wherein when the answer is posted to a plurality of web pages, the posting occurs in each of the web pages at substantially the same time.

137. (Amended) A personal expert interface in communication with a server for providing a plurality of users with communication with an expert in order to route a plurality of questions to the expert, the personal expert interface comprising:

[the personal expert interface being] an interface unique to the expert;

[each] at least two of the questions being routed to the personal expert interface based on [a] routing [request] requests from [one of] the users;

an option presented to the expert of publishing an answer to at least one of the questions to the public by posting the answer to a web page accessible to the users; and

the questions [being presented to the expert as questions for the expert to answer and as directed to the expert] grouped with other questions for the expert to answer, the groupings of questions being accessible to the expert upon generation of the personal expert interface.

138. (Previously presented) The personal expert interface of claim 137 wherein the question derives from a source web page as one of the web pages and the option further comprises posting the answer to the question to one of (a) the source web page, (b) one of

the plurality of web pages other than the source web page, (c) a plurality of web pages including the source web page, (d) a plurality of web pages excluding the source web page and (e) all of the web pages.

139. (Previously presented) The method of claim 138 wherein when the answer is posted to a plurality of web pages, the posting occurs in at least two web pages at substantially the same time.

140. (Previously presented) The method of claim 139 wherein when the answer is posted to a plurality of web pages, the posting occurs in each of the web pages at substantially the same time.

141. (Amended) A personal expert interface in communication with a server for providing a plurality of users with communication with one of a plurality of experts in order to obtain answers to a plurality of questions, the personal expert interface comprising:

[the personal expert] an interface [being] unique to the expert;

each of the questions being routed to the personal expert interface based on one of a routing request from one of the users and a routing request from another one of the experts and at least [two] one of the questions being routed based on a [requests] request from [two different users or] another one of experts; and

the questions being presented to the expert [as questions and as directed to] for the expert to answer.

142. (Previously presented) The personal expert interface of claim 141 further comprising an option presented to the expert of publishing an answer to at least one of the questions to the public by posting the answer to at least one of a plurality of web pages accessible to the users.

143. (Previously presented) The personal expert interface of claim 142 wherein
the question derives from a source web page as one of the web pages and the option further
comprises posting the answer to the question to one of (a) the source web page, (b) one of
the plurality of web pages other than the source web page, (c) a plurality of web pages
including the source web page, (d) a plurality of web pages excluding the source web page
and (e) all of the web pages.

144. (Previously presented) The personal expert interface of claim 143 wherein
when the answer is posted to a plurality of web pages, the posting occurs in at least two
web pages at substantially the same time.

145. (Previously presented) The personal expert interface of claim 144 wherein
when the answer is posted to a plurality of web pages, the posting occurs in each of the
web pages at substantially the same time.

146. (Previously presented) The personal expert interface of claim 141 wherein
at least one of the questions is further presented to the expert for an initial answer.

147. (Previously presented) The personal expert interface of claim 141 wherein
at least one of the questions is further presented to the expert for a supplemental answer.

148. (Previously presented) The personal expert interface of claim 141 wherein
at least one of the questions is further presented to the expert for an answer based on a
referral from one of the other experts.

149. (Amended) A method[,] executed by a server[,] of referring a question
posed by at least one of a plurality of users to at least one of a plurality of experts, the
method comprising:

the server displaying the question for access by a first expert [receiving the question] via a personal expert interface, the personal expert interface being unique to the expert and including questions grouped [and identified as] with other questions for the expert to answer based on one of a routing request from one of the users and a routing request from another one of the experts; and

the server receiving a response to the question from the first expert [responding to the question] , the response comprising a [by selectively routing] a command to route the question to a second expert chosen by the first expert.

150. (Amended) The method of claim 149 wherein the server receiving a further response from the first expert [further responding] to the question [by], the response being providing a first answer to the second expert and a request for peer review by the second expert.

151. (Amended) The method of claim 150 wherein the server receiving a response from the second expert [responding] to the question [by]], the response being posting a second answer to one of the server and the public by the second expert and the first answer by the first expert.

152. (Amended) The method of claim 150 wherein the server receiving a response from the second expert [responding] to the question [by], the response being posting a second answer to one of the server and the public by the second expert without any answer by the first expert.

153. (Amended) The method of claim 150 wherein the server receiving a further response from the first expert [further responding] to the question [by], the response being providing a first answer, a request for peer review to the second expert and a request that the first answer be published if the second expert publishes an answer to the question.

154. (Amended) The method of claim 151 wherein the question derives from a source web page as one of a plurality of web pages accessible to the at least one user and the <u>server receiving a</u> response to the question [by] <u>from</u> the second expert [further]<u>, the response</u> comprising posting the second answer to one of (a) the source web page, (b) one of the plurality of web pages other than the source web page, (c) a plurality of web pages including the source web page, (d) a plurality of web pages excluding the source web page and (e) all of the web pages.

155. (Amended) The method of claim 149 wherein the <u>server receives an further response of</u> [responding step further comprises] adding a message to the question for routing to the expert to whom the question is referred.

156. (Amended) A method[,] executed by a server[,] of debating answers to questions posted by at least one user to at least one of a plurality of experts via at least one client interface, the client interface being identified to the users as a forum on a predetermined subject matter, the forum presenting at least two experts on the corresponding subject matter and at least one of the questions being routed to the one of the experts based on a routing request from one of the users, the method comprising:

the <u>server displaying the question for access by</u> the expert[receiving the question] via a personal expert interface, the personal expert interface being unique to the expert and including questions grouped [and identified as] <u>with other</u> questions <u>for the expert to answer</u> based on one of a routing request from one of the users and a routing request from another one of the experts; and

the <u>server receiving a command from</u> the expert [responding] <u>in response</u> to the question<u>, the command comprising</u> [by providing] a first response and a second response, the first response being <u>an instruction to</u> [posting] <u>post</u> an answer to one of the forum from which the question derived and another of the fora and the second response being <u>an instruction to</u> [routing] <u>route</u> the question to another one of the experts as a referral.

157. (Amended) The method of claim 156 wherein the first response further comprises an instruction to [posting] post an answer to the forum from which the question derived.

158. (Amended) The method of claim 157 further comprising the question being assigned by subject matter to a plurality of fora having related subject matter and the first response further comprising an instruction to [posting] post the answer to the question to one of (a) the source forum from which the question derived, (b) one of the plurality of fora other than the source forum, (c) a plurality of fora including the source forum, (d) a plurality of fora excluding the source forum and (e) all of the fora.

159. (Previously presented) The method of claim 158 wherein when the question is posted to a plurality of fora, the posting occurs in at least two fora at substantially the same time.

160. (Previously presented) The method of claim 159 wherein when the question is posted to a plurality of fora, the posting occurs in each of the fora at substantially the same time.

161. (Amended) The method of claim 156 wherein the second response is [a request] an instruction to route the question to another one of the experts for peer review.

162.-163. (Cancelled)

164. (Previously presented) The method of claim 156 wherein the answer is published to at least one web page accessible to the at least one user after one of the first response and the second response.

165. (Previously Presented) The method of claim 156 wherein at least two of the questions are further routed to the expert from at least two different fora.

166. (Amended) The method of claim 165 wherein at least one of the fora presents a plurality of experts as a panel and the expert being one of the panel of experts, the method further comprising the server routing each of the questions [being routed] to the expert based on one of a plurality of mechanisms of (a) one of the users posting the question via the forum that includes the panel and selecting the expert to whom to route the question (b) one of the users posting the question via the forum that includes the panel and selecting the panel of experts to whom to route the question and (c) one of the experts receiving the question on the personal expert interface and routing the question to another one of the experts for peer review.

167. (Previously Presented) The method of claim 166 wherein at least two of the questions are further routed to the expert from at least two different fora.

168. (Previously presented) The method of claim 156 wherein the first response and the second response occur at substantially the same time.

169. (Amended) The method of claim 156 wherein the second response further comprises an instruction [adding] to add a message to the question for routing to the expert to whom the question is referred.

170. (Previously presented) The method of claim 169 wherein the message accompanies the answer submitted in the first response and the message further includes instructions to the expert to whom the question is referred to publish the answer of the referring expert upon review by the expert to whom the question is referred.

171. (Amended) The method of claim 170 further comprising the server receiving an instruction from the expert to whom the question is referred [posting] to post the answer from the referring expert to the public.

172. (Amended) The method of claim 171 further comprising <u>the server</u> posting the answer to the public at substantially the same time as the review is completed.

173. (Amended) The method of claim 156 wherein the <u>server receiving a</u> [expert responding] <u>a third response from the expert</u> to the question [further comprises providing a third response], the third response being <u>an instruction to</u> [adding] <u>add</u> an attachment to the answer.

174. (Amended) The method of claim 156 further comprising <u>the server</u> <u>receiving a response from</u> an expert to whom the question was referred [responding to the question by providing] <u>of</u> the first response and the second response.

175. (Previously presented) The method of claim 174 wherein the answer is published to at least one web page accessible to the at least one user after one of the first response and the second response.

176. (Amended) A method[,] executed by a server[,] of debating answers to questions posted by at least one user to at least one of a plurality of experts via at least one client interface, the client interface being identified to the users as a forum on a predetermined subject matter, the forum presenting at least two experts on the corresponding subject matter and at least one of the questions being routed to the one of the experts based on a routing request from one of the users, the method comprising:

the server displaying the question for access by the expert[receiving the question] via a personal expert interface, the personal expert interface being unique to the expert and including questions grouped [and identified as] <u>with other</u> questions <u>for the</u> <u>expert to answer</u> based on one of a routing request from one of the users and a routing request from another one of the experts; and

the server receiving a command from the expert [responding] in response to the question, the command comprising [by providing] a first response and a second response, the first response being an instruction to [routing] route an answer to the question and the second response being one of an instruction to (a) [routing] route the question to another one of the experts as a referral, (b) [posting] post a supplemental answer to the question and (c) [posting] post the answer.

177. (Amended) The method of claim 176 further comprising the question being assigned by subject matter to a plurality of fora having related subject matter and the first response further comprising an instruction to [posting] post the answer to the question to one of (a) the source forum from which the question derived, (b) one of the plurality of fora other than the source forum, (c) a plurality of fora including the source forum, (d) a plurality of fora excluding the source forum and (e) all of the fora.

178. (Previously presented) The method of claim 177 wherein when the answer is posted to a plurality of fora, the posting occurs in at least two fora at substantially the same time.

179. (Previously presented) The method of claim 177 wherein when the answer is posted to a plurality of fora, the posting occurs in each of the fora at substantially the same time.

180. (Amended) The method of claim 176 further comprising the question being assigned by subject matter to a plurality of fora having related subject matter and the second response, "(c) posting the answer" further comprising an instruction to [posting] post to one of (i) the source forum from which the question derived, (ii) one of the plurality of fora other than the source forum, (iii) a plurality of fora including the source forum, (iv) a plurality of fora excluding the source forum and (v) all of the fora.

181. (Previously presented) The method of claim 181 wherein when the answer is posted to a plurality of fora, the posting occurs in at least two fora at substantially the same time.

182.-183 (Canceled)

184. (Previously presented) The method of claim 180 wherein when the answer is posted to a plurality of fora, the posting occurs in each of the fora at substantially the same time.

185. (Previously presented) The method of claim 176 wherein the answer is published to at least one web page accessible to the at least one user after one of the first response and the second response.

186. (Previously Presented) The method of claim 176 wherein at least two of the questions are further routed to the expert from at least two different fora.

187. (Amended) The method of claim 186 wherein at least one of the fora presents a plurality of experts as a panel and the expert being one of the panel of experts, the method further comprising server routing each of the questions [being routed] to the expert based on one of a plurality of mechanisms of (a) one of the users posting the question via the forum that includes the panel and selecting the expert to whom to route the question (b) one of the users posting the question via the forum that includes the panel and selecting the panel of experts to whom to route the question and (c) one of the experts receiving the question on the personal expert interface and routing the question to another one of the experts for peer review.

188. (Previously Presented) The method of claim 187 wherein at least two of the questions are further routed to the expert from at least two different fora.

189. (Previously presented) The method of claim 176 wherein the first
response and the second response occur at substantially the same time.

190. (Amended) The method of claim 176 wherein posting a supplemental
answer to the question further comprises the server posting the supplemental answer to the
forum.

191. (Amended) The method of claim 176 wherein the expert responding to the
question further comprises providing a third response, the third response being an
instruction to [adding] add an attachment to the answer.

192. (Amended) The method of claim 176 further the server receiving a
response to the question from [comprising] another of the experts to whom the question
was referred, the response being [responding to the question by] providing the first
response and the second response.

193. (Previously presented) The method of claim 192 wherein the answer is
published to at least one web page accessible to the at least one user after one of the first
response and the second response.

194. (Amended) A method[,] executed by a server[,] for providing answers
from at least one expert to at least two questions posed by a plurality of users, the users
communicating with the server via at least two client interfaces, each of the client
interfaces identified to the users as a forum on a predetermined subject matter, whereby a
user may choose to visit a forum, and each forum presenting the expert as an expert in the
subject matter of the forum, the expert being presented simultaneously in at least two of the
fora, the method comprising:

receiving at the server at least one user-submitted question via each of the at least two fora in which the expert serves, whereby the expert receives at least two questions;

routing the at least two questions to the expert based on a routing request for each question from one of (a) the user who submitted the question and (b) another expert;

presenting the at least two questions to the expert via a personal expert interface, wherein the personal expert interface is unique to the expert and includes the at least two questions grouped as part of a set of [a plurality of] questions [being grouped and identified as questions for the expert to answer and being routed to the expert based on a request from (a) one of the users and (b) one of the experts];

receiving a command via the personal expert interface from the expert in response to each of the at least two questions individually, wherein the command comprises responding to the question, whereby the expert provides at least two commands; and

executing each of the at least two commands from the expert [automatically].

195.-200. (Cancelled)

201. (Amended) The method of claim 194 wherein the command further comprises an instruction to [posting] post an answer to each question selectively in at least one of the plurality of fora.

202. (Amended) The method of claim 201 wherein the command further comprises an instruction to [posting] post the answer to each question to one of (i) the source forum from which the question derived, (ii) one of the plurality of fora other than the source forum, (iii) a plurality of fora including the source forum, (iv) a plurality of fora excluding the source forum and (v) all of the fora.

203. (Previously presented) The method of claim 202 wherein when the answer is posted to a plurality of fora, the posting occurs in at least two fora at substantially the same time.

204. (Previously presented) The method of claim 202 wherein when the answer is posted to a plurality of fora, the posting occurs in each of the fora at substantially the same time.

205. (Amended) The method of claim 194 wherein at least one of the fora presents a plurality of experts as a panel and the expert being one of the panel of experts, the method further comprising the server routing each of the questions [being routed] to the expert based on one of a plurality of mechanisms of (a) one of the users posting the question via the forum that includes the panel and selecting the expert to whom to route the question (b) one of the users posting the question via the forum that includes the panel and selecting the panel of experts to whom to route the question and (c) one of the experts receiving the question on the personal expert interface and routing the question to another one of the experts for peer review.

206.-207 (Cancelled)

208. (Previously Presented) The method of claim 205 wherein at least two of the questions are further routed to the expert from at least two different fora.

209. (Newly Presented) A method, executed by a server, for providing answers on one or more topics from at least one expert on each topic to questions posed by users in communication with client interfaces, the client interfaces comprising a plurality of question and answer fora, the server being in communication with the client interfaces, the method comprising;

receiving at the server at least two questions received from the users via the client interfaces, each of the questions being posted from different fora;

receiving at the server a request by the expert to access the personal expert interface, the personal expert interface being unique to the expert;

the server grouping the question with other questions for the expert to answer, the groupings of questions being accessible to the expert upon generation of the personal expert interface;

receiving at the server a command from the expert in response to one of the questions; and

the server executing a command from the expert.

210. (Newly Presented) The method of claim 209 wherein receiving a command includes receiving an instruction to post an answer to the question.

211. (Newly Presented) The method of claim 209 wherein receiving a command includes receiving an instruction to refer the question to another one of the experts.

212. (Newly Presented) The method of claim 209 wherein receiving a command includes receiving an instruction to post an answer to the question and to refer the question to another one of the experts at substantially the same time.

213. (Newly Presented) The method of claim 209 wherein receiving a command includes receiving an instruction to edit an answer to a previous question.

214. (Newly Presented) The method of claim 209 wherein attachments relevant to an answer are appended to the answer and wherein receiving a command includes receiving an instruction to add an attachment to the answer.

215. (Newly Presented) A system executed by a server for providing answers on one or more topics from at least one expert on each topic to questions received from users via client interfaces, the client interfaces comprising a plurality of question and answer fora, the server being in communication with the client interfaces , the server comprising:

a question receiving component configured to receive at least two questions from the users via the client interfaces, each of the questions being posted from different fora;

a command receiving component configured to receive a request by the expert to access a personal expert interface, the personal expert interface being unique to the expert;

a display component configured to group the question with other questions for the expert to answer, the groupings of questions being accessible to the expert upon generation of the personal expert interface;

a second command receiving component configured to receive a command from the expert in response to one of the questions; and

an executing component configured to execute the command from the expert.